

VALOR MINISTRIES



CHURCH PARTNERSHIP OPPORTUNITIES

WORKING TOGETHER TO CHANGE LIVES

The Valor Crisis and Training Center
324 E. Antietam Street, Suite 104
Hagerstown, MD 21740
240-329-9387 | info@thevalorcenter.org | www.thevalorcenter.org

PRESENTED TO:

Our Mission:

Inspiring, Empowering, and Transforming People from Crisis to THRIVING

Valor Ministries is a nonprofit, Christian public charity who partners with other community agencies to provide educational, resource, and support services to low-income residents of Washington County, MD. Our target population includes homeless or near-homeless individuals/families, ex-offenders, and those suffering from mental health and addiction issues. As a Christian ministry, our love for God motivates us to love others in tangible ways. All services are provided without discrimination of any kind. We do not force religion on others, we simply work to help them overcome obstacles which prevent them from leading successful lives.

Community Statistics:

More than 40% of Washington County (WC) households fall below income levels required to support a "survival budget," forcing individuals and families to choose between basic life necessities and leaving them unprepared for emergency costs, according to the 2017 ALICE report — which stands for Asset Limited, Income Constrained, and Employed.



This report highlights the average costs on Maryland's "working poor" families, such as housing, food, transportation and health care. Households that qualify as ALICE are found in every town around WC, with Hancock, at 64%, Williamsport, 60%, and Hagerstown, 58%, representing the highest number of such residents. Paramount-Longmeadow rated the lowest at 15%.

WC is a community that has struggled for generations and has not fully recovered from the recession of 2008. Based on 2014 data, 29% of WC's 54,722 households fall into the ALICE range, meaning above the federal poverty level of \$23,850 but below a "survival" budget amount of \$58,788 for a four-person household. Add in the 13% of households at or below the poverty level, and the county ranks fourth highest in the state at 42%, or nearly 23,000 households. It is hard enough for these families to support themselves but when unforeseen costs arise, including a car breaking down or major health issues, it can cause a family to spiral into a financial crisis.

The report also reveals that low-wage jobs dominate the state's economy, with the majority of positions in the service sector paying between \$10 and \$15 per hour, or \$30,000 annually at \$15 per hour. The basic cost of living is more than most of the state's jobs can support. As a result, most ALICE families live paycheck to paycheck. The majority do not have any money in savings and are just one catastrophe away from needing financial assistance.

Mental illness often dramatically impairs one's capacity to work and to earn a living. It can lead to impoverishment, which in turn may worsen the illness. Thus, all efforts to find employment for those affected are essential since they improve quality of life and reduce both impoverishment and the high service and welfare costs engendered by this group. Employment is an essential part of recovery for people with mental illnesses. The recent advances in treatment services and medications have increased the capacity of people with mental illnesses to join the mainstream and live independently.

Approximately 2/3rd of Valor's clients confirm they receive Supplemental Nutrition Assistance Program (SNAP) benefits. Besides the shortage of jobs paying adequate wages in WC, many SNAP recipients face additional employment impediments. A national survey of SNAP Employment and Training (ET) participants by the USDA found 80% of participants reported facing at least one barrier to employment — including health issues, transportation issues, lack of education, and caring for a family member with health issues. Approximately 28% reported 3 or more barriers.

The Valor Crisis and Training Center's approach of case management, training, one-on-one coaching, and comprehensive resource offerings provide much-needed support to those in crisis. Since 2008, we have been able to develop innovative new approaches to help our region's struggling population. Our program offerings work to stabilize individuals/families in crisis which in turn increases safety and reduces added costs on the community at large.

Our Services:

Crisis Intervention Program: Reduces the homeless rate in WC by providing financial, resource, and support services to adult residents for rent, security deposits, and utility shutoffs, as well as assistance for food, clothing, medication, IDs, birth certificates, and other basic needs.

Earn While You Learn (EWYL) Life Development Classes: To help individuals reach their goals, our EWYL Program teaches critical life management skills that may never have been learned or have been lost during physical or mental illness, domestic violence, substance use, incarceration, and homelessness. These services are essential for program participants to function independently in the community.

Personal Development Life and Career Coaching: Guides clients on what to do in both their personal and professional lives. Coaches support goal-setting, personal growth, and behavior modification for their clients. They help people by educating and mentoring them on how to identify and achieve goals and improve different actions necessary to take control of future plans. They also work to improve client's self-esteem, social competence, ability to avoid problem/high-risk behaviors, and to reach their fullest potential.

THRIVE Connect: Through a strategic partnership with Potomac Case Management Services (PCMS), THRIVE Connect provides quick, secure and consistent access to effective treatment options crucial for people with mental illness.

Day Reporting Center (DRC) Soft Skills Training: Partnering with the WC Sheriff's Office to provide soft-skills instruction and pro-social supports to participants sentenced as an alternative to incarceration within the WC Detention Center. The DRC is an on-site, nonresidential program that is designed to change an offender's adverse thinking patterns and attitudes, improve job skills and job retention.

THRIVE SNAP ET: Working to meet the objectives of the Department of Social Services (DSS) and the MD Department of Human Services (DHS) to create and support efficient, effective customer-centered employment and training programs for former SNAP recipients.

Housing Counseling: Safe, secure affordable housing is a basic human need and many renters are burdened due to rent increases. We help clients find affordable rental housing, determine how much rent they can afford, learn budgeting tools and techniques to help them improve their credit, know their fair housing rights, and resolve landlord/tenant disputes.



Clients start at the center by completing a series of assessments aimed at pinpointing areas that leave them in crisis. Typical questions include: Do you have transportation problems? Are you receiving SNAP benefits? Is the cost of childcare preventing you from working? Do you keep track of your expenses on a regular basis? Additional questions regarding the state of a client's mental health include: Do you have a mental health diagnosis? Are you working with a therapist? In the recent past have you felt down, depressed, or hopeless? Are you experiencing stress or anxiety? Have you had any thoughts of suicide? How is your sleep? How is your energy? What is preventing you from getting help?

Afterward, they meet with a caseworker who conducts an intake appointment to verify and document eligibility for financial aid and begin looking for ways to positively change current issues to reach stability. The purpose is to provide them with immediate support, intervention, training, and connections with community agencies and/or mainstream social services, housing programs, and local churches and ministries. The end goal is to keep families together, help clients maintain or establish permanent housing, and sustain employment. All of which will ultimately strengthen our communities.

With the goal of self-sufficiency in mind, we require each unemployed client to attend up to 6 hours' worth of Earn While You Learn (EWYL) classes in order to receive up to \$200 in financial aid or support services for such pressing needs as rent or security deposits, utility shutoffs, ID's, birth certificates, clothing, baby supplies, and more. This requirement is very similar to DSS's Temporary Cash Assistance Program (TCA). In order to receive TCA, unemployed clients must volunteer up to 30 hours per week for the duration of their enrollment in the program. Valor's class offerings cover a range of topics such as how to set healthy boundaries, money management, how to get a job, how to be a better parent, retraining your brain to get rid of toxic thinking, and how to move from crisis to thriving. We also have classes that help clients find out about their unique personalities, talents, and abilities and how being in their optimum environments can help them be successful in both their personal and professional lives.

Classes are **FREE** and are held at the Valor Crisis and Training Center or online which allows program participants to learn using their computers, tablets, or mobile devices from the comfort of their own home. When a client registers, they are asked if they want to join in person or remotely. Once registered, they receive an email confirmation receipt. Those registering for remote classes also receive a second email with an invitation and link to the ZOOM meeting platform.

In the near future, we will be offering our clients a second option to attend classes. Our new digital school is currently under development and will allow us to distribute self-paced courses online. The software we have chosen allows us to host and deliver our course content, offer greater accessibility, process registrations, and obtain real-time reporting. It will provide our clients an engaging learning experience without time constraints and all the administrative headaches.



Online learning is a process with the combination of content that is both delivered digitally and through face-to-face learning. It contributes to the shifts from traditional in-house learning to the use of web technological tools which enhances collaborative learning and presents an entirely new learning platform for participants.

Some participants find what they are learning to be of great benefit. With their new perspective, they express interest in taking the next step toward positive and long-lasting change. That is when we introduce them to the concept of personal development coaching. **Please note:** This program is NOT meant to be a substitute for counseling or treatment for psychiatric problems or suicidal thoughts.

Our goal is to have clients transition throughout each area of service in an effort to reach their goals. We have structured the program for participants to begin in crisis intervention to meet their physical needs since most people in crisis cannot even attempt to make long-lasting change without having these basic needs met.

All efforts to find employment for under or unemployed persons are essential since a steady income will improve quality of life and reduce both impoverishment and the high service and welfare costs engendered by this group. Valor's "Overcoming Employment & Training Barriers Next Steps Guide" offers step-by-step resource guidance to program participants in need of employment, training, or educational opportunities to help them thrive. This guide serves as a starting point and helps clients take the necessary steps in order to reach their life and career goals.

We have also been working hard to expand and improve our housing counseling efforts. We developed a rental assistance workbook in September 2020 that is a compilation of pertinent and timely information to aid clients in their search for rental housing. Besides the workbook, we work with clients to develop household budgets, determine what they can afford to pay for rent, establish if they are eligible for assistance, apply for rental assistance, and identify an appropriate unit. We teach them their rights and responsibilities. We support them as they navigate the rental process, from paying deposits to signing and ending a lease. We also educate our clients about financial planning and good rental practices. We help renters develop and maintain financial literacy through counseling on budgeting, credit, and financial literacy for a future homeownership. We also teach good rental practices such as obtaining rental insurance and maintaining a healthy home.

Our case workers, if asked, can also provide significant support to renters once they have rented a unit. In some cases, affordable housing residents may need help understanding their rights and responsibilities under the terms of a lease, or they may need assistance pertaining to landlord-tenant disputes. Tenants' responsibilities may include meeting security deposit obligations, providing the landlord access to the premises, paying rent in a timely manner, and following payment procedures. When tenants and landlords are in conflict, case workers can help tenants by making referrals to legal aid organizations. If a tenant falls behind on rent, our crisis intervention coordinator may help residents to stay in their units by working with the resident and the landlord to develop a repayment plan and helping the resident to apply for funds to assist with unpaid and overdue rents. This type of assistance is so beneficial when problems with landlords occur. It helps to prevent evictions, as landlords may be willing to work with existing residents to avoid paying for legal fees associated with evictions and unit turnover costs associated with repairs and improvements.

If the client is not yet linked to a therapist or mental health service provider, caseworkers and coaches offer an immediate connection to PCMS who meets with them to discuss a range of service options available. PCMS then creates an individualized care plan based on the strengths and specific needs of the client and/or family. They utilize a multidisciplinary approach for client care by coordinating with psychiatry, therapy and other pertinent members of the client's team to ensure the maximum potential of success.

PCMS also assists with transportation to mental health appointments and securing entitlements that are necessary to improve the client's daily living. At the same time, Valor's staff continues working with the client to resolve their short-term crisis needs by confirming that the chosen service is appropriate, adding or changing services, negotiating to resolve existing problems, and providing relevant resource tools and information as needed.

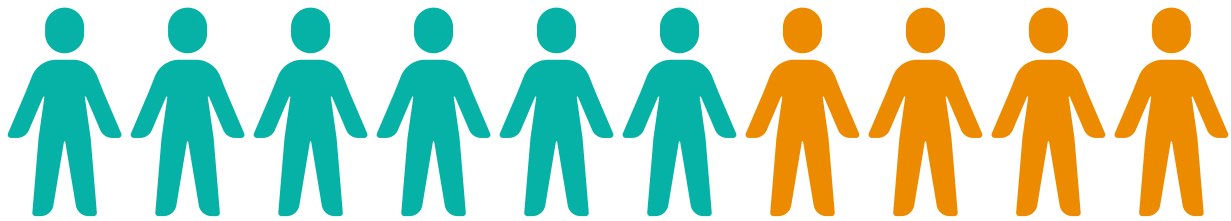
Outcomes:



Faith based providers, like Valor Ministries, play a critical role in meeting the gap between demand and capacity. If we do not help people in crisis address the underlying issues keeping them stuck in their negative circumstances year after year, we just prolong the problem and throw more money at it. The economic impact can be staggering. A recent article in Baltimore Magazine dated 7/9/18 reports that, “Hagerstown more closely resembles a microcosm of Baltimore—essentially a small town with big-city problems, continually in survival mode.”

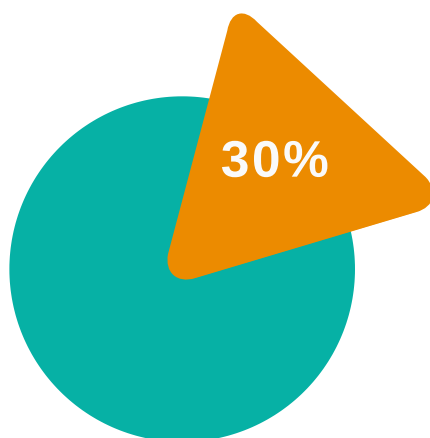
At Valor, we have been able to develop innovative new approaches to reduce the drain on the local economy. Our services help stabilize individuals/families in crisis which in turn increases safety and reduces added costs on the community at large. Despite all of the setbacks and complications of the COVID-19 pandemic, our staff has worked hard to produce an 8% increase in rental and utility assistance over the prior year. This was achieved in part through additional local, state and federal government COVID funding.

In 2020, we served 240 clients. Along with their family members, this represents a total of 514 Washington County residents. 69 of those families were able to establish or maintain permanent housing. Based on statistical information provided by HUD, it costs roughly \$40,000 per year to provide support services for just one homeless person. Our efforts last year saved the county approximately \$1 million dollars by helping WC residents avoid eviction or obtain permanent housing.



27 of those clients identified as ex-offenders and 133 were identified as SNAP recipients. 77% of those SNAP recipients received Valor's Overcoming Barriers to Training and Employment Guide. 40% of our clients attended life development classes with 30% completing money management skills training. 19 smokers were referred to the WC Health Department for smoking cessation training and free nicotine patches. By partnering with the health department, we work to improve smoker's health, increase their income, and reduce the possibility of eviction in public housing due to current smoking restrictions.

Lastly, 71% of our clients stated they were experiencing mental health problems and were offered referrals to Potomac Case Management Services for more comprehensive mental health services. We were also able to reach our goal of adding 2 part-time employees and increase our office hours by opening on Thursdays from 9:30am-3:30pm. This expansion allowed us to offer up to 12 additional client intake appointments and 3 additional classes each week.



Up to **30 percent** of homeless people are thought to be seriously mentally ill. That's **five times** the rate of the general population

Quicker paths to housing reduces taxpayer burden for other more expensive services such as 911 calls, ER visits, jails, etc. Shelter operations and staffing come at a higher administrative cost. The national average is 69 days @\$51 per day per person. There is often limited bed capacity which adds to the overall homeless problem. Unfortunately, only a low percentage go into permanent housing. Some go into transitional housing and others double up or couch surf. A certain number remain chronically homeless creating further drain on our local economy. Thus, investing in a shelter system stops short compared to investing in programs like Valor.

Bottom line, case management, education, and coaching are critical to housing stabilization. At the very least, they have a dramatic impact on reducing the length of time people experience homelessness or the amount of trauma experienced by entering a shelter or living on the streets.

Success Story:

One of our clients was a homeless female living in a tent. Her three children were staying with an aunt. She came to Valor in looking for assistance with a security deposit in order to move into a new apartment and reunite the family. A month later, they were living temporarily in a local hotel.

Once the client completed her classes and provided additional employment verification, Valor released their pledge to assist. Other agencies that provided financial aid were Community Action Council and REACH of WC.

The client also received a Certificate of Achievement from Valor for completion of EWYL Classes. Those biblically-based classes included: Money Management, From Crisis to Thriving, Organize to THRIVE, Family and Financial Success, Effective Communication, and Boundaries with Kids.

Real-life success stories like this would not be possible without continued financial support from local funders. All other challenges pale in comparison to the need for funding to keep our doors open and accomplish our mission. We never lack for vision, ideas or enthusiasm. The challenge is finding sufficient funds for today while working toward a stable future.

We attribute our growing success to increasing awareness of our services by meeting with individuals, nonprofits, community and governmental agencies, and churches to improve coordination of services between all working toward common goals. We have modeled a proven practice pipeline filling system for increased client, community, and donor involvement by hosting bi-monthly Valor Hour Connection events.

Mutually beneficial relationships have begun and the new affiliations are strengthening our organization. Referrals from new sources are increasing. To aid in the effort, we acquired new technology that empowers us to easily deploy and manage a full suite of robust fundraising, registration, partnership, and volunteer tools from a single place—our website. This allows us to spend more time focusing on what really matters—our clients.

Management:

Valor Ministries has an active board who meets no less than five times per year. Board member bios can be found online at **www.thevalorcenter.org/leadership**. The directors serve as the organization's planning, advisory and policy-setting body. They formulate financial policies and review operations and activities. There are safeguards in place to ensure that all financial statements conform to generally accepted accounting principles, assets are safeguarded, guidelines of grantors and donors are complied with, and finances are managed with accuracy, efficiency, and transparency.

The organization is co-founded and led by Lori Wriston, Executive Director. She provides the organization's vision and strategic direction. She specializes in administrative and fiscal challenges, collaborative solutions, and program development.

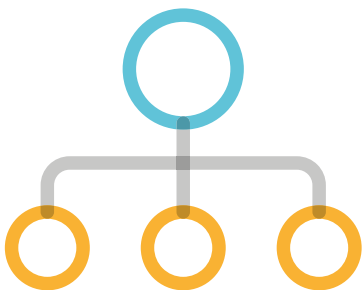
Prior to becoming the Executive Director, Mrs. Wriston was the Regional Sales Manager for Griffith Energy Services, Inc. She was the first female within the company, headquartered in Greenbelt, MD, to lead associates in a six-state region. Her business savvy and sales enthusiasm led the company to its highest sales achievement despite a down economy. She then turned her focus toward the field of ministry and community service, using her skills to help others as a church administrator, outreach director, and manager of a local homeless shelter.

Mrs. Wriston is a previous Board Secretary for Horizon Goodwill Industries and a past member of the county's Local Management Board (LMB) where she sat on the community planning and executive committees. Goodwill removes work barriers and creates job opportunities for disadvantaged members of our community. The LMB promotes an interagency, collaborative approach to serving children that involves all stakeholders, parents, and families in the process.



Staff:

In addition to Lori, our staff includes eight part-time paid employees—an operations manager, a program development coordinator, a crisis intervention coordinator, a personal coaching and training coordinator, a personal development coach, a caseworker, a client navigator, and an administrative assistant; all bringing their own unique experience and education in undertaking and implementing all facets of our program and services. We are also supported by one unpaid Salisbury University intern (August through May) and several part-time volunteers.



To see all the members of the Valor team, visit **www.thevalorcenter.org/our-staff**.

Mark Appenzellar and Michelle Jardine are the staff persons responsible for collecting tracking data and performance measures at Valor Ministries.



Mark is our Operations Manager. Before joining our team, Mark was an operations analyst and project manager for 14 years at First Data Merchant Services. Prior to that, he spent 15 years at CitiCorp using his superior technical writing skills to facilitate process documentation and training. He was awarded the Citicorp Corporate Service Excellence Award for significant contributions to the company. Mark focuses on making sure we comply

with both internal and external policies, procedures, and standards; especially as it relates to grant funding. He is responsible for designing methods to store, analyze, utilize, and organize data within the organization. He creates high-level reporting systems and also performs technical and analytical oversight and evaluation for our database-driven services and office operations. He then audits, modifies, tests, coordinates, and amends data within these systems. He also works to integrate old systems data with new systems as needed. Lastly, he ensures our reporting mechanisms run smoothly and troubleshoots and corrects issues as they arise.

Michelle, our Crisis Intervention

Coordinator, manages the full life cycle of clients and is central to the success of the THRIVE program. She supervises the vetting process of all clients requesting financial aid and monitors and evaluates their progressions through their crisis case from start to finish. Her focus is on the procurement of necessary documentation such as identification, income verification, supporting documents, receipts, attendance of life development classes, and disability paperwork. Michelle has been on the staff at Valor since early 2019 and was promoted to her current position in June 2020. Before joining Valor, she held various administrative and managerial positions including working at a local property management company that offers rental properties to low-income individuals and families.





Our program development coordinator, **Curtis Osborne**, works alongside Mark to uphold the mission and reputation of Valor to make sure we stay in good standing with all stakeholders. Curtis has a B.S. in Finance and Marketing from the University of Maryland. He left corporate America in 2014 to fulfill his dream of serving the less fortunate of our society. In addition to his many years of experience in finances, strategic planning, and operations he has spent several years

working on social justice issues such as childhood poverty, youth hunger, lack of educational materials in low-income elementary schools, racial injustice, mass incarceration, DACA, income inequality, teen suicide, and other issues facing the clients we serve.

Alan Smith, our Personal Coaching and Development Coordinator, had been a volunteer since 2014 and joined the staff in 2020 after retiring as lead pastor at Brownsville Church of the Brethren in Brownsville, MD where he served for 13 years. He also previously served as a pastor in the United Methodist Church and was a part-time chaplain at the Frederick Rescue Mission. He was also involved with the ministries of Walk to Emmaus and Credo and served on the board of directors of Young Life Washington County. Alan is responsible for equipping our clients with life skills, mentoring, and personal development coaching strategies to help them reach their life and career goals.



Podcast and YouTube Channels:

In order to help people stay connected to Valor Ministries, we host weekly podcast and YouTube channels to help them thrive in both life and business.

ValorExcel helps people worker smarter, not harder. **Crisis2Thriving** focuses on time-tested, biblical strategies designed to move people out of crisis toward the thriving life that God desires for them.

New episodes are released each Monday.



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Partnership Levels:

Unrestricted grant funds are getting harder to find and too many groups are competing for the available money. In this type of climate, it is tempting for nonprofits to seek money wherever they can find it, causing some to veer off course. It is imperative that we have the funds to cover our operational expenses. That is why Valor has examined our funding strategy closely and become more disciplined about the way that we raise money. We are committed to our Christ-centered focus and will never take money that restricts us from sharing biblical truth or the hope of Jesus Christ.

It costs us roughly \$650 per client to process their request and meet a portion of their financial need. If you would like to help, please lend your support and become a partner in our efforts. Or better yet, consider us an extension of your Church. We are not asking for you to add even more spending to your current budget. Rather, we believe the funds you have already set aside for benevolence can be used in a more productive way.

Level 1: Pathway

Valor offers additional volunteer opportunities at no charge to members of your congregation who would like to disciple or “mentor” people outside the walls of the church. “The harvest is plentiful, but the workers are few.” Consider us a local “mission field.” We also offer youth service opportunities.

Level 2: Portal

At your request, our trainers will come to your church and teach life development classes or biblically-based workshops or conferences to your congregation and special guests. We also offer specialized training to develop your staff and volunteers. Prices vary depending on the size of the group and number of trainers requested. Please refer to the table on next page for current rates.

TRAINING FEES

Number of Trainers	Price per Hour
1	\$35
2 or more	\$30 each

To find out what classes and workshops are offered or to schedule training at your location, please contact Alan Smith, Personal Development Coordinator at 240-329-9387 ext. 291, or email alan.smith@thevalorcenter.org. Most classes require the use of audio/visual equipment such as computer, projector, sound system, DVD player, etc. Make sure you tell us if you do not have this equipment available for our instructors use. Instructors may also need access to the internet.

We require churches to follow our class registration and check in procedures to track attendance and gather contact information. Surveys will also be distributed to participants at the end of each class. In some instances, books, class materials, and/or handouts will be used to enhance the learning experience. Charges for these items will be paid for by the church prior to the date of training. Please note: If you prefer, we can send electronic files of handouts by email so your staff can print and prepare for class use.

Would you like to learn more about our operational excellence program?

Operational excellence exists when problem-solving, teamwork, and leadership results in the ongoing improvement in an organization. The process involves focusing on the stakeholder's needs, keeping the employees positive and empowered, and continually improving current activities. Maybe your organization struggles to respond to rapidly changing demands and needs. Maybe you're having trouble maintaining or reducing operating costs. Maybe it's sustaining performance improvements year after year or maybe it's attracting and empowering outstanding employees. Our experienced staff can show you how to bring personal transformation and system transformation together for maximum results. We offer training, consulting, and development in the following areas:

- Human Resources
- Productivity
- Strategic Planning
- Marketing/Public Relations
- Outreach Development
- Administration
- Compliance
- Fundraising
- Grant Writing
- Worship Technology
- Security and Privacy
- Bookkeeping



To assist you in reaching your goals, we encourage excellence, not perfection. Our methods work. With the Valor approach to Christ-centered operational excellence, we can help you make dramatic performance enhancements that directly impact stakeholder satisfaction, drive improvements in administrative processes throughout your organization, begin using new tools and techniques that will help you work smarter, not harder, build high-performing teams to execute faster and deliverable results, achieve a sustainable competitive advantage, and celebrate and recognize successes,

Find out more by visiting **www.valorexcel.com** today! contact Lori Wriston at 240-329-9387 ext. 287, or email lori.wriston@thevalorcenter.org for pricing.

Would you like to host a worship event at your church? If so, our team and worship band, UpFront, can work with you to host a “Hearts Cry” or “Encounter” worship events.

- Our music is a harmony driven rhythmic blend of acoustic and rock with a single purpose to bring glory and praise to God.
- We can work with your existing equipment or bring our own.
- The costs are minimal and many cover it with a love offering.

Visit **www.upfrontworship.com** for more details or contact Steven Wriston by calling 240-513-8048 or email at steven.wriston@thevalorcenter.org.

We also rent our 16x20 stage, lighting and/or sound equipment to organizations for various events throughout the year. Contact Lori Wriston at 240-329-9387 ext. 287, or lori.wriston@thevalorcenter.org for more information or to reserve the stage for your special occasion. **Please note:** Organizations must provide proof of insurance and sign a hold harmless agreement in order to rent the stage.



Level 3: Principal

\$1500 per year/\$125 per month/\$4.11 per day provides you with a quality comprehensive vetting service for those occasions when people come directly to your church to ask for financial aid. This will help you save your valuable resources for those truly in need.

- You will have the ability to speak with our experienced staff by email or phone during regular business hours so you can make timely and informed financial aid decisions.
 - Helpful resource information available right at your fingertips.
- Up to (2) Valor Hour Presentation Events per year at your church at your request.
- Promotion of your church to our clients as they look for a new church home.
 - This includes exposure on our website with hot links from our site to yours.
 - We will also list you in our client take home packets.
 - Ability for you to market your church at the Valor Crisis and Training Center and provide your brochures and literature for our clients.

Level 4: Pillar

\$3000 per year/\$250 per month/\$8.22 per day gives you the ability to refer people directly to Valor which allows for your church to provide a well stewarded plan of action for those seeking benevolence assistance. Valor would serve as an extension of your churches' benevolence ministry, and our Christ-centered staff will work with those in need who were led to you seeking help to overcome their financial crisis.

- Delegates complex financial crisis requests from unequipped church staff to Christ-centered experts.
 - Retains relationship of your church as the spiritual connection point.
 - Evaluates each of your benevolence candidates to offer financial as well as practical support.

Level 4: Pillar

- Provides your church with weekly care and progress reports on each referral by email.
- Priority appointment scheduling for your benevolence candidates, within three days of their contacting Valor for assistance.
- Up to (4) Valor Hour presentation events per year at your church at your request.
- One life development class, specialized training, or workshop per quarter at your church at no charge.
- Promotion of your church to our clients as they look for a new church home as referenced under "Level 3: Principal."

If you have more questions, please check out our FAQs page at **www.thevalorcenter.org/faqs**

This page covers additional details on volunteering, donating, advocacy, and how to pray for Valor Ministries. You can also email info@thevalorcenter.org or call Lori Wriston at 240-329-9387, ext. 287.

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Questions

